# Value of Travel Time is Lower When Being Driven than When Driving Oneself 

Parastoo Jabbari, Andisheh Ranjbari, Paul Leiby, Don MacKenzie


#### Abstract

How does the value of travel time (VOTT) differ between time spent driving and time spent being driven in a car? We examined revealed choices between ridehailing and free-float carsharing using data from an aggregator app that allowed users to choose between these alternatives based on real-time conditions. We used a mixed logit model to control for price, in-vehicle time, and out-of-vehicle time (walk or wait time). The model results indicate that VOTT declines by an average of $\$ 23$ per hour (approximately $60 \%$ ) for members of our sample when riding in a ridehailing vehicle versus driving in a carsharing vehicle.


## Question

The value of travel time (VOTT) has been called "the most important number in transport economics" (Daly \& Hess, 2019), affecting both the quantity and mode of travel, as well as the estimated benefits of transportation infrastructure investments (U.S. Department of Transportation, 2016). The effects of emerging (carsharing, ridehailing) and prospective (automated vehicles) transportation technologies on VOTT are key determinants of their impacts on travel demand and transportation infrastructure.

Prior work has shown that the ability to use information and communication technologies (Bounie et al., 2019) or to multitask during travel (Varghese \& Jana, 2018) reduces VOTT among transit riders. Relieving an automobile traveler of having to drive the car, whether by another human driver (e.g., when ridehailing) or by automation, may also reduce VOTT by allowing travelers to multitask. Numerous studies have estimated these VOTT effects using stated preference data (e.g., Yap, Correia \& van Arem, 2016; de Looff et al., 2018; Steck et al., 2018; Gao, Ranjbari \& MacKenzie, 2019) but few have done so with revealed preferences.

This paper applies revealed preference data on carsharing and ridehailing choices to answer the question: How does VOTT when driving oneself differ from VOTT when being driven by someone else?

## Methods

The data for this study were provided by Migo, a Seattle-based aggregator app, that presents travelers with a set of options, including solo ridehailing (UberX and Lyft) and free-float carsharing (car2go), displaying attributes like price, travel time, and other relevant information
(Figure 1). The traveler may book services in the app (for ridehailing only) or link out to the booking page in the respective service provider's app (for both ridehailing and carsharing). This revealed preference dataset is particularly valuable as it offers insights into the choices made by individuals when simultaneously presented with riding and driving alternatives.

For each presented travel option, the Migo app records the price, in-vehicle travel time (IVTT), walking time (for carsharing, to the closest vehicle available) and waiting time (for ridehailing) that were shown to the user at the time of booking. For carsharing, walking time at the end of the trip was not shown as users could park at a desired location close to their destination. Also, parking fees were not paid out of pocket by the user or priced into individual trips, so car2go pricing was based purely on time. The app also stores travelers' anonymous IDs and locations, trip origin/destination locations, app opening time, service selection or link-out to service providers' app, and time of booking/linking out. Migo did not provide any sociodemographic data on the app users.


FIGURE 1 Screenshots of the Migo app. (Source for picture on the left: Coombs, 2018)

We received a dataset of about 2080 observations gathered from 158 unique U.S. users from July 2018 to February 2019. For the analysis, we only considered observations for which both ridehailing (Uber and/ Lyft) and carsharing (car2go) options were available and the user selected (booked or linked out to the respective app) one of them. If car2go or both ridehailing alternatives were unavailable for the trip, the observation was removed. Moreover, to have a meaningful comparison, we only included data for travelers who had used both carsharing and ridehailing services at least once in their lifetime use of Migo. We also removed observations with critical missing data (e.g., ridehailing price, walk time, wait time) and those wherein the distance between the traveler's current location and the entered trip origin was more than 1200 meters, assuming those to be curiosity searches or a booking for someone else. The cleaned dataset included 863 observations related to 103 users (Figure 2). Car2go was selected in 98 observations ( 52 users), Lyft in 308 ( 51 users), and UberX in 457 ( 60 users). Although all 103 users had used both carsharing and ridehailing services at least once in their Migo history, they did not necessarily use all three modes during the period represented in our dataset.


FIGURE 2 The geographical distribution of the travelers in the Migo dataset after data cleaning (103 travelers)

Table 1 shows the summary statistics for the time and cost variables in the cleaned dataset. For all services, the distributions appear to be within reasonable ranges; however, there is little-to-no variation in the estimated IVTT shown to the users for different modes. That is because when presenting alternatives to users at the time of booking, Migo calculated IVTT based on the user's entered origin and destination addresses, resulting in the same estimated IVTT for both the ridehailing and carsharing alternatives. Figure 3 shows the distributions for ridehailing wait time and carsharing walk time.


FIGURE 3 Out-of-vehicle time distributions as shown to the users at the time of booking. Top: Wait time distributions for the ridehailing services; Bottom: Walk time distribution for the carsharing service (car2go).

TABLE 1 Summary statistics of time and cost parameters as shown to the users at the time of booking

| Variable | Minimu <br> m | $1^{\text {st }}$ quantile | Median | Mean | $3^{\text {rd }}$ quantile | Maximum |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| car2go walk time (minutes) | 1 | 3 | 5 | 6.88 | 9 | 32 |
| UberX wait time (minutes) | 1 | 2 | 3 | 3.15 | 4 | 14 |
| Lyft wait time (minutes) | 1 | 1 | 2 | 2.33 | 3 | 15 |
| car2go IVTT (minutes) | 1.53 | 8.89 | 11.78 | 13.31 | 16.19 | 123.27 |
| UberX IVTT (minutes) | 1.53 | 8.92 | 11.78 | 13.31 | 16.19 | 123.27 |
| Lyft IVTT (minutes) | 1.53 | 8.92 | 11.78 | 13.31 | 16.19 | 123.27 |
| car2go price (\$) | 3 | 6 | 9 | 8.67 | 10 | 49 |
| UberX price (\$) | 1 | 8 | 11 | 14.09 | 15 | 171 |
| Lyft price (\$) | 5 | 9 | 11 | 14.8 | 17 | 158 |

Note: Walk times, wait times, and prices were shown to users, and reported by Migo, as whole numbers.

To analyze the data, we employed a mixed logit model (with error components) to estimate travel time's marginal disutility in the carsharing and ridehailing modes, controlling for waiting time, walking time, and price. The mixed logit model captures random variations across individuals accounting for the panel effect of the data, and it provides a more general substitution pattern compared with multinomial/nested logit models. Since the IVTT shown to users did not vary across alternatives, we were unable to estimate mode-specific coefficients for IVTT. Instead, we treated IVTT as an attribute of the choice situation, with its effect on car2go (the reference alternative) utility fixed to zero and its effect on ridehailing modes utilities measured relative to that of the reference alternative (car2go). So, the IVTT parameter should be interpreted as the difference in utility between carsharing and ridehailing, per minute of travel time. The modeled utility functions are as follows, and we used the PandasBiogeme package to estimate the model.
$V_{\text {car2go,it }}=\beta_{\text {price }} P_{\text {car2go,t }}+\beta_{\text {walk time }} W K_{\text {car } 2 g o, t}$
$V_{\text {Uber }, i t}=\beta_{\text {price }} P_{\text {Uber,t }}+\beta_{\text {wait time }} W T_{\text {Uber }, t}+\beta_{\text {IVTTT }} T_{U b e r, t}+A S C_{U b e r}+\sigma \varphi_{i}$
$V_{L y f t, i t}=\beta_{\text {price }} P_{L y f t, t}+\beta_{\text {wait time }} W T_{L y f t, t}+\beta_{I V T T} T_{L y f t, t}+A S C_{L y f t}+\sigma \varphi_{i}$
Where:
$V_{j i t} \quad$ observable portion of the utility for mode $j$ for individual $i$ in choice situation $t$
$A S C_{j}$
alternative-specific constant for mode $j$
$P_{j t} \quad$ price of mode $j$ in choice situation $t$
$T_{j t}: \quad$ in-vehicle travel time of mode $j$ in choice situation $t$
$W K_{j i}: \quad$ walk time from origin location to the nearest carsharing vehicle in choice situation $t$
$W T_{j t}$ : wait time for ridehailing service in choice situation $t$
$\varphi_{i}: \quad$ independently and identically distributed draw from a standard normal distribution
$\sigma_{:} \quad$ standard deviation of the normal deviate that generates that error component

## Findings

The modeling results are presented in Table 2. The model showed that IVTT had a positive and significant effect on choosing ridehailing over carsharing, and that the walking time associated with car2go significantly decreased its utility. The waiting time associated with ridehailing services was negative but statistically non-significant at the $95 \%$ confidence level. The error component on ridehailing is large and highly significant, indicating a strong correlation in the utility of UberX and Lyft.

TABLE 2 Results of Mixed Logit model with error components. The ASC and IVTT coefficients for car2go were fixed to zero for identification purposes.

| Parameters | Value | Standard error | $t$-value | $p$-value |
| :---: | :---: | :---: | :---: | :---: |
| Alternative-specific constants (ASC) |  |  |  |  |
| Car2go (reference mode) | - | - | - | - |
| UberX | 0.841 | 1.28 | 0.66 | 0.51 |
| Lyft | 0.609 | 1.25 | 0.49 | 0.63 |
| Price (\$) | -0.318 | 0.09 | -3.56 | 0.00 |
| In-vehicle travel time (IVTT) (minutes) |  |  |  |  |
| Car2go (reference mode) | - | - | - | - |
| UberX/Lyft | 0.123 | 0.06 | 1.99 | 0.05 |
| Wait time (minutes) |  |  |  |  |
| UberX/Lyft | -0.062 | 0.08 | -0.78 | 0.44 |
| Walk time (minutes) |  |  |  |  |
| Car2go | -0.416 | 0.15 | -2.71 | 0.01 |
| Error component for UberX/Lyft | -6.690 | 2.37 | -2.82 | 0.00 |
| Initial log likelihood |  | -948.10 |  |  |
| Final log likelihood |  | -646.62 |  |  |
| Akaike Information Criterion |  | 1307.24 |  |  |
| Bayesian Information Criterion |  | 1340.56 |  |  |
| Adjusted Rho-squared |  | 0.31 |  |  |

The VOTT can be estimated from the coefficients of travel time and price parameters. However, since the coefficient of travel time in our model only represents the effect of IVTT on the difference in utility of ridehailing relative to carsharing, we can only calculate the difference in VOTT of individuals when using ridehailing versus carsharing modes. This is, however, our principal objective. Using coefficients from the estimated model, we estimated a $\$ 23$ per hour difference in VOTT between ridehailing and carsharing users:

$$
\Delta V O T T=\frac{\beta_{\text {IVTT }}}{\beta_{\text {price }}} * 60=\frac{0.123}{0.318} * 60=23.2 \$ / \mathrm{hr}
$$

Although our model does not directly support an inference of VOTT for driving (due to the lack of variation in the displayed IVTT values in the dataset), we can infer the difference in VOTT for driving and being driven based on the VOTT for walking. Using coefficients from the estimated model, the VOTT while walking is:

$$
\text { VOTT }{ }_{\text {walk }}=\frac{0.416}{0.318} * 60=78.5 \$ / h r
$$

Conventionally, VOTT for walking is valued at $100 \%$ of the traveler's wage rate, while VOTT for driving is valued at half that amount for local personal travel (White, 2016). Applying this ratio, the VOTT for driving in our sample would be approximately $\$ 39 /$ hour, and thus the difference of $\$ 23 /$ hour would constitute a $59 \%$ reduction in VOTT when being driven instead of driving.

This is higher than the range of $13-40 \%$ reduction in VOTT for traveling by ridehailing relative to driving a car that is reported in prior literature studying similar concepts (mainly stated preference studies) (de Looff et al., 2018; Gao, Ranjbari \& MacKenzie, 2019; Kolarova, Steck \& Bahamonde-Birke, 2019). This discrepancy could be due to the revealed preference setting of the present work versus stated preference in the prior literature. It might also be that VOTT when driving a shared vehicle (car2go) is higher than when driving a personal vehicle (e.g., due to less comfort and familiarity with the vehicle).

In summary, we found that the VOTT for car travelers drops by $\$ 23 / h r$ (approximately $60 \%$ ) when time spent driving is replaced by time spent being driven in a car, showing that there is a substantial time savings benefit in eliminating burden of driving for car travelers.

## References

Bounie, N., Adoue, F., Koning, M., \& L’Hostis, A. (2019). What value do travelers put on connectivity to mobile phone and Internet networks in public transport? Empirical evidence from the Paris region. Transportation Research Part A: Policy and Practice, 130, 158-177. https://doi.org/10.1016/j.tra.2019.09.006.

Coombs, C. (2018) Migo raises $\$ 9$ million for smartphone app that connects Lyft, Uber, LimeBike and Car2Go. Puget Sound Business Journal. September 10, 2018. https://www.biziournals.com/seattle/news/2018/09/10/migo-smartphone-app-lyft-uber-limebike-c ar2go.html.

Daly, A. and Hess, S. (2020). VTT or VTTS: a note on terminology for value of travel time work. Transportation, 47(3), 1359-1364. https://doi.org/10.1007/s11116-018-9966-4.
de Looff, E., Correia, G. H. de A., van Cranenburgh, S., Snelder, M., \& van Arem, B. (2018). Potential Changes in Value of Travel Time as a Result of Vehicle Automation: A Case Study in
the Netherlands. Article No. 18-03109. The 97th Annual Meeting of the Transportation Research Board. Washington, DC. https://trid.trb.org/view/1495608.

Steck, F., Kolarova, V., Bahamonde-Birke, F., Trommer, S., \& Lenz, B. (2018). How Autonomous Driving May Affect the Value of Travel Time Savings for Commuting. Transportation Research Record, 2672(46), 11-20. https://doi.org/10.1177/0361198118757980.

Yap, M. D., Correia, G. and van Arem, B. (2016). Preferences of travellers for using automated vehicles as last mile public transport of multimodal train trips. Transportation Research Part A: Policy and Practice, 94, 1-16. https://doi.org/10.1016/j.tra.2016.09.003.

Gao, J., Ranjbari, A. and MacKenzie, D. (2019). Would being driven by others affect the value of travel time? Ridehailing as an analogy for automated vehicles. Transportation, 46(6), 2103-2116. https://doi.org/10.1007/s11116-019-10031-9.

Kolarova, V., Steck, F. and Bahamonde-Birke, F. J. (2019). Assessing the effect of autonomous driving on value of travel time savings: A comparison between current and future preferences. Transportation Research Part A: Policy and Practice, 129, 155-169. https://doi.org/10.1016/j.tra.2019.08.011.
U.S. Department of Transportation (2016). Revised Departmental Guidance on Valuation of Travel Time in Economic Analysis, https://www.transportation.gov/office-policy/transportation-policy/revised-departmental-quidance -valuation-travel-time-economic.

Varghese, V., and Jana, A. (2018). Impact of ICT on multitasking during travel and the value of travel time savings: Empirical evidences from Mumbai, India. Travel Behaviour and Society, 12, 11-22. https://doi.org/10.1016/j.tbs.2018.03.003.

White, V. (2016). The Value of Travel Time Savings: Departmental Guidance for Conducting Economic Evaluations Revision 2 (2016 Update). US Department of Transportation. September 27, 2016.
https://www.transportation.gov/office-policy/transportation-policy/revised-departmental-guidance -valuation-travel-time-economic.

